

2009

Roll No.

Subject Code—840-X

M. Com. (Part I) EXAMINATION

MC-101

MANAGEMENT CONCEPTS &
ORGANISATIONAL BEHAVIOUR

Time : 3 Hours

Maximum Marks : 100

Note : Attempt *Five* questions in all. Question No. 1 is compulsory. All questions carry equal marks.

1. Write short notes on the following :

- (i) Definition of management
- (ii) Management skills
- (iii) Perception
- (iv) Values
- (v) Organisational development
- (vi) Attitude

(vii) Organisation as a system

(viii) Decision-making

(ix) Managerial roles

(x) Motivation.

2. Trace the growth and development of management thought over the ages.
3. Write a detailed note on managerial functions.
4. What arguments can be given for and against social responsibility of business ? If at all, to which stakeholders, the business has to discharge its social responsibility ?
5. Compare and contrast classical and operant/instrumental conditioning models of learning.
6. Discuss different theories of personality highlighting how they help in understanding human behaviour at work.
7. Why do people resist change ? How can this be overcome ?

8. Write short notes on any *two* of the following :

(i) Management by objectives

(ii) Emotional intelligence

(iii) Causes of work stress

(iv) Organisational structure.