

Roll No.

Subject Code—8187-X

M.B.A. EXAMINATION

(Third Semester)

(Re-appear Batch 2009 Onwards)

OBH-314

**ORGANISATIONAL EFFECTIVENESS
AND CHANGE**

Time : 3 Hours

Maximum Marks : 70

Section A

Note : Attempt any *Seven* questions. $7 \times 5 = 35$

1. Explain the concept of Organisational Development with the help of suitable examples.
2. Describe the factors which hinders creativity.
3. What are the principles of negotiations ?

4. Discuss the significance of Organisational Learning.
5. What are the advantages of Committees ?
6. What are the limitations of Behaviour Modifications ?
7. Describe the objectives of OD programs.
8. How does Organisational Culture differ from Organisational Climate ?
9. Explain the significance of Organisational Learning.
10. Discuss various stages in creative process.

Section B

Note : Attempt all the questions.

11. What are the factors responsible for resistance to change ? Suggest suitable measures to overcome these changes.

12

Or

Explain in detail various schedules of reinforcement. Which schedule is more suitable for desirable behaviour ?

12. What are the reasons for group formations ?
Discuss advantages of Group Cohesiveness. 12

Or

Explain the following :

- (a) Cross Culture Dynamics
- (b) Skills of Change Agents.

13. What are the sources of power in Organisations ? Discuss various methodologies for managing political behaviour. 11

Or

Explain in detail the process of Negotiation in the Organisation.