

Jan 2010

Roll No.

Subject Code—3185-X

M.B.A. EXAMINATION

(Fourth Semester)

(Re-appear)

OBH-413

**ORGANIZATIONAL CHANGE &
INTERVENTION STRATEGIES**

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any *Five* questions. All questions carry equal marks.

1. "Organization Development is a process that focuses on Organizational Culture, Processes and Structure utilizing a total system perspective." Comment and discuss the nature of organization development.

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2. Discuss major approaches with appropriate examples used for diagnosing the problems.
3. Describe Kurt Lewin's ideas of planned change.
4. "Work teams are the building blocks of organizations." Illustrate.
5. What organization development skills are required for enhancing the competencies of the organization ?
6. Explain the following :
 - (a) Parallel learning structures
 - (b) Action Research.
7. Classify OD interventions and discuss the activities and exercises included in them.
8. Discuss the activities widely applicable to situations where relations between groups are overtly hostile.

9. What are the major challenges that must be attended to if an OD effort is to succeed for the long term.
10. What is the future of organization development ?