

June, 2010

Roll No.

Subject Code—4309-X

M.B.A. EXAMINATION

(First Semester)

(Re-appear)

CP-101

MANAGEMENT PROCESS AND
ORGANISATION BEHAVIOUR

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any *Five* questions. All questions carry equal marks.

1. Define Management. Discuss the nature of management. Also discuss management skills and roles.
2. Write about the evolution of management thought over the ages highlighting contribution of systems and contingency approaches.

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3. Discuss in detail social responsibility of business.
4. Write a detailed note on managerial functions.
5. Discuss different theories of personality specially mentioning their contribution in understanding individual's behaviour at work.
6. (a) What is attitude ? Can it be changed ?
(b) What are perceptual errors and how they affect an individual's behaviour ?
7. Why people resist change and how can it be minimised ? Also discuss OD interventions.
8. Write short notes on any *four* of the following :
 - (i) Values
 - (ii) Maslow's theory of motivation
 - (iii) Leadership styles
 - (iv) Group decision-making
 - (v) Semantic Barriers to communication
 - (vi) Causes of job stress
 - (vii) Organisational design.