

January - 2009

Roll No.

Subject Code—816

M.B.A. EXAMINATION

(Fourth Semester)

(Re-appear)

(2 Years New Scheme)

OBH-413/505

**ORGANISATIONAL CHANGE AND
INTERVENTION STRATEGIES**

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any *Five* questions. All questions carry equal marks.

1. What do you mean by organisational change ?
What are the major techniques of organizational change ?
2. Why people resist for change ? How do you overcome resistance to change ?

(2-71)

P.T.O.

3. Discuss in detail about the approaches to problem diagnosis.
4. Distinguish between organisational change and development. What are the steps involved in organisational development ?
5. Write a detailed note on organisational skills.
6. What is OD intervention ? Discuss in detail about interpersonal and team intervention.
7. How are OD professionals ethical towards their profession ? Discuss.
8. Write notes on any *two* of the following :
 - (i) Future of OD
 - (ii) Evaluation of OD programme
 - (iii) OD competencies
 - (iv) Intergroup intervention.