

Roll No.

Subject Code—2201-X

M.B.A. EXAMINATION

(Third Semester)

(2 Years New Scheme)

(Re-appear)

**MANAGING INTERPERSONAL AND GROUP
PROCESS**

OBH-312

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any *Five* questions. All questions carry equal marks.

1. How group is working a medium of learning ?
Comment on the statement in the light of interpersonal and group proceses.
2. Why do people resist changes in organisations ?
How this resistance can be overcome ?

(3-09-6-09)

P.T.O.

3. Write a detailed note on Group Cohesiveness.
4. How is interpersonal communication affecting the group formation ? What are the advantages of interpersonal communication in organizations ?
5. "Feedback processes are effective means of controlling in organisations." Comment on the statement.
6. Discuss the process of group decision-making with the advantages over individual decision making.
7. What do you mean by organisational development ? Discuss in detail the OD interventions.
8. Write short notes on any *two* of the following :
 - (a) Group synergy
 - (b) Interpersonal trust
 - (c) Influence process
 - (d) Team Building.