

Exami-2009

Roll No.

Subject Code—2176-X

M.B.A. EXAMINATION

(First Semester)

(Re-appear)

(2 Years New Scheme)

MANAGEMENT PROCESS &
ORGANISATIONAL BEHAVIOUR

CP-101

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any *Five* questions. All questions carry equal marks.

1. Define Management. Critically explain whether modern management theory is governed by system approach *or* contingency approach.
2. Explain the meaning of skill and role. Discuss the diverse roles of modern managers. Which specific skills you will suggest to perform these roles effectively ?

(2-03-06-09)

P.T.O.

3. "Management is noting except decision-making." Critically discuss the statement and also give merits and demerits of individual and group decision-making.
4. Define the terms leader and leadership. Explain the prominent leadership styles expected of Indian managers in the present day depressing environment.
5. What is meant by effective communication ? Which factors make communication ineffective ? How can communication be made effective ?
6. What is the difference between eustress and distress ? How is stress related with productivity ? Explain the prominent stress management strategies.
7. Explain any *two* of the following :
 - (a) Social responsibility
 - (b) Managerial process
 - (c) How attitude one formed can be changed ?

8. Write notes on any *two* of the following :

- (a) Meaning and stages of formal group formation
- (b) Organisational structural
- (c) Emotional intelligence
- (d) Theories of personality.