

Roll No.

2009

Subject Code—616

M.B.A. EXAMINATION

(First Semester)

(2 Years--New Scheme)

CP-101

**MANAGEMENT PROCESS AND
ORGANISATIONAL BEHAVIOUR**

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any *Five* questions. All questions carry equal marks.

1. Discuss in detail the concept, nature and functions of management.
2. How over the ages, the concept of management has evolved ? Highlight the role of Hawthorne studies in this regard.

(2-55)

P.T.O.

3. Write a detailed note on social responsibility of business.
4. Define Perception. What are different perceptual errors ? How does perception affect individual's behaviour at work ?
5. What do you mean by personality ? Discuss different theories of personality.
6. (a) How is individual decision-making different from group decision-making ?
(b) Discuss different leadership styles.
7. Define communication. What are different barriers to communication ?
8. Write short notes on any *two* of the following :
 - (i) Attitude as a determinant of human behaviour
 - (ii) Maslow's theory of motivation
 - (iii) Causes of work stress
 - (iv) Organisational structure.