

208

Subject Code—8516

**M.B.A. EXAMINATION**

(First Semester)

(2 Years—New Scheme)

CP-101

**MANAGEMENT PROCESS AND  
ORGANIZATIONAL BEHAVIOUR**

*Time : 3 Hours*

*Maximum Marks : 100*

**Note :** Attempt any *Five* questions. All questions carry equal marks.

1. Trace the development of management thought over the ages with special reference to contribution of systems approach.
2. Write in detail about social responsibility of business.

3. "Controlling is essence of planning." Define controlling and planning processes and identify their interrelationship.
4. Define Personality. Discuss different theories of personality.
5. What is the importance of emotional intelligence in corporate world ? How can one learn to be emotionally intelligent ?
6. What are different barriers to communication ? How can these barriers be overcome ?
7. Why people join groups ? What are different types of groups and what influence they have on individuals behaviour at workplace ?
8. Write short notes on any *two* of the following :
  - (a) Classical Conditioning
  - (b) Managerial Skills
  - (c) Leadership Styles
  - (d) Reasons of Work Stress.