

January - 2007

Subject Code—5733

**M.B.A. EXAMINATION**

(Third Semester)

(2 Years—New Scheme)

OBH-311

**MANAGEMENT OF INDUSTRIAL RELATIONS**

*Time : 3 Hours*

*Maximum Marks : 100*

**Note :** Attempt any *Five* questions. All questions carry equal marks.

1. What are the emerging trends in industrial relations in the era of globalization ? Examine the important changes in industrial relations during the current past.
2. Discuss in brief the legal framework for industrial relations in India. What changes would you suggest in this framework ?

**P.T.O.**

3. What are the functions of trade unions ? Should trade unions be banned ?
4. Workers participation in management has not been much successful in India. Why ? Give suggestions to make it effective.
5. What do you understand by TQM ? Discuss the perspective scenario of TQM in industry.
6. "Technology is the backbone of organizational relations." Comment.
7. What is Collective Bargaining ? Explain the similarities and dissimilarities in respect of collective bargaining in development and developing nations.
8. Write short notes on any *three* of the following :
  - (a) Pre-requisites of discipline in organizations
  - (b) Reasons for poor work culture in public sector
  - (c) Grievances handling mechanism in industry
  - (d) The concept of quality circles.