

January-2007

Subject Code—5872-X

B.B.A. (Third Year) EXAMINATION

(Re-appear)

BBA-302

HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Maximum Marks : 80

Note : Attempt any *Five* questions. All questions carry equal marks.

1. Define HRM. Trace its evolution and also discuss its objectives and scope.
2. Describe role and functions of HR managers with special reference to Indian organizations.
3. What is Manpower Planning ? Explain various steps in Human Resource Planning Process.

4. What is Recruitment ? Discuss benefits and limitations of internal and external sources of recruitment.
5. Define the term training and development. Explain steps in training and development process.
6. What is performance appraisal ? What are its objectives ? Give brief account of methods of performance appraisal.
7. What is job evaluation ? Discuss various methods of job evaluation.
8. What do you mean by incentives ? Bring out their advantages and limitations. What are prerequisites for success of incentive payments ?
9. What do you mean by Trade Union ? Why do employees join unions and what impact do unions have on employees and employers ?

10. Explain the meaning of employees participation in management. Discuss prerequisites for its success and bring out its benefits and limitations.